Stream - Partner Integration

A Simple Step-By-Step Guide

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Introduction to Stream

We are excited to announce our integration with Stream — your new centralized menu and item management hub. With this integration, you can effortlessly manage your menu and push updates directly to online aggregators such as Uber Eats, DoorDash, and others through Quantic's connected ecosystem.

Supported Platforms

- iOS POS
- Android POS
- Lite App (Upcoming)
- Backend Portal

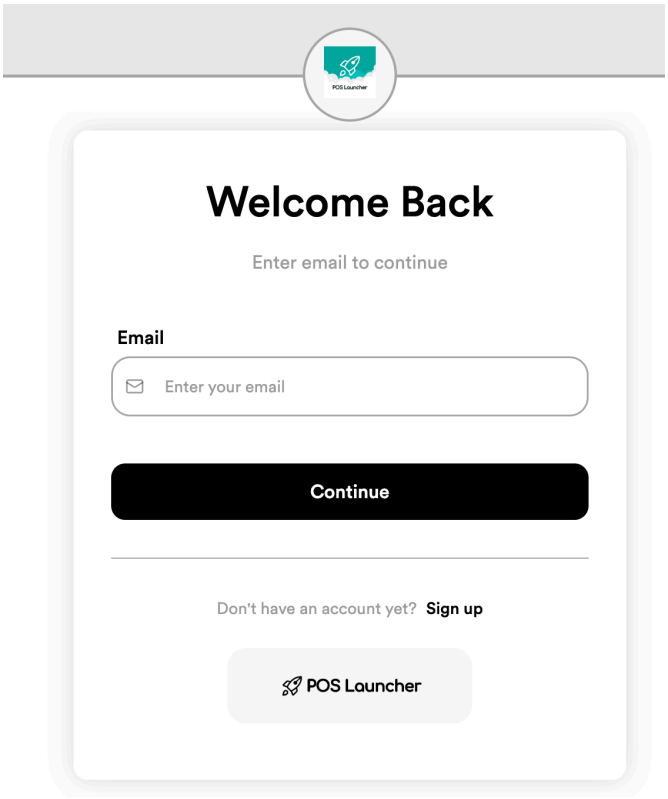
Key Features

- **Seamless Menu Synchronization:** Real-time sync of menu data between the POS Portal, Stream, and connected online ordering platforms.
- **Comprehensive Menu Management**
  Sync and manage all essential menu details, including:
  - Categories
  - Items (Pre Post and Pizza item not yet supported)
  - Item Prices
  - Item Images
  - Item Tax & Additional Tax
  - Item Descriptions
  - Associated Modifiers (if applicable)
  - Free Modifier Count
  - Multi-Select Modifier Setup
  - Modifier Pricing Setup
  - Maximum Modifier Count
  - Modifier 86 (disable/unavailable modifiers)
- **Efficient Menu Control**: Quickly review or update your menu in Stream, or disable menu items directly from the POS Portal.
- **Order Management Enhancements**
  - Mark online orders as Complete or Ready for Pickup directly from the POS.

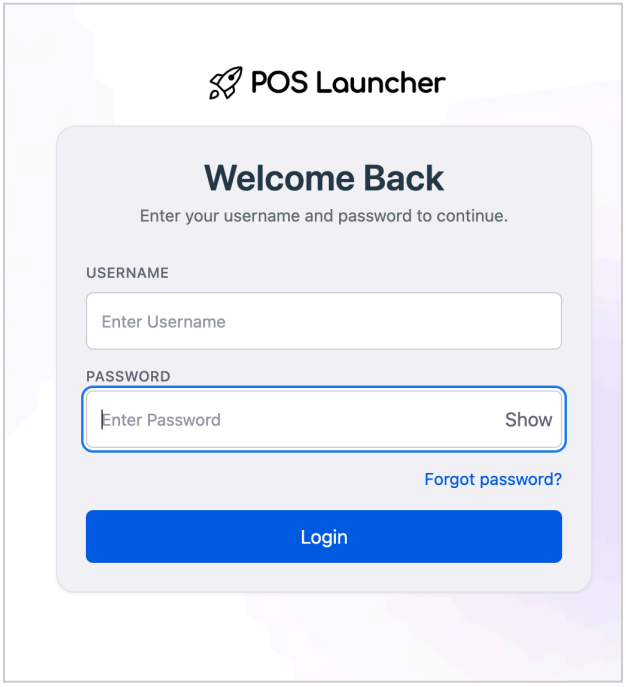
    - Receive online order notifications in real time.
    - Online Order Printing and Display on KDS: Online orders are automatically printed at designated printers and displayed on the Kitchen Display System (KDS) for streamlined kitchen operations.
- **Dynamic Menu Display**
    - Display menus based on meal periods (e.g., breakfast, lunch, dinner).
- **Compliance & Data Accuracy**
    - Age Restriction Support (Note: some platforms may not support this feature)
    - Sync SKU and UPC data with Stream for accurate product tracking.

Connecting to Stream

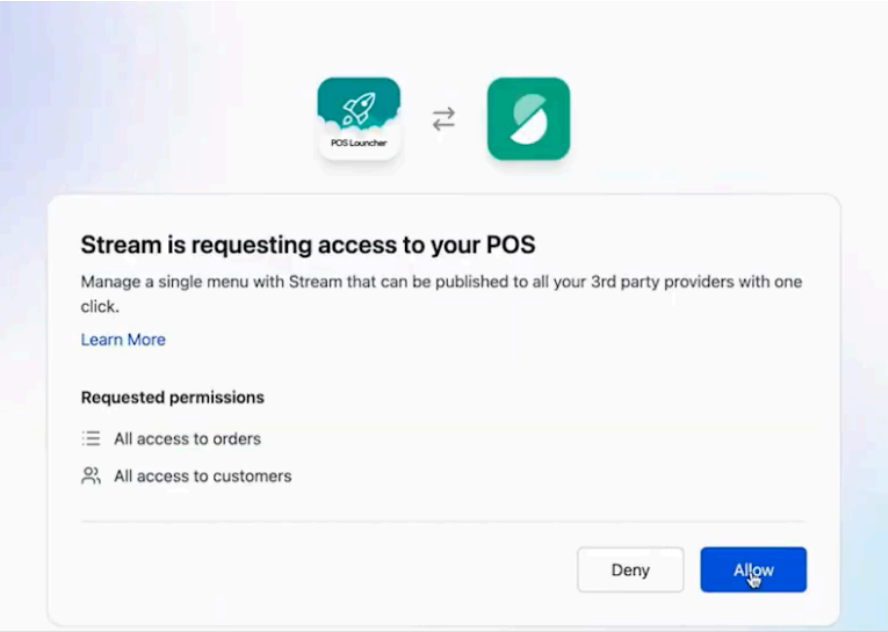
Go to https://stream.poslauncher.com/ and click on the POS Launcher button at the bottom.



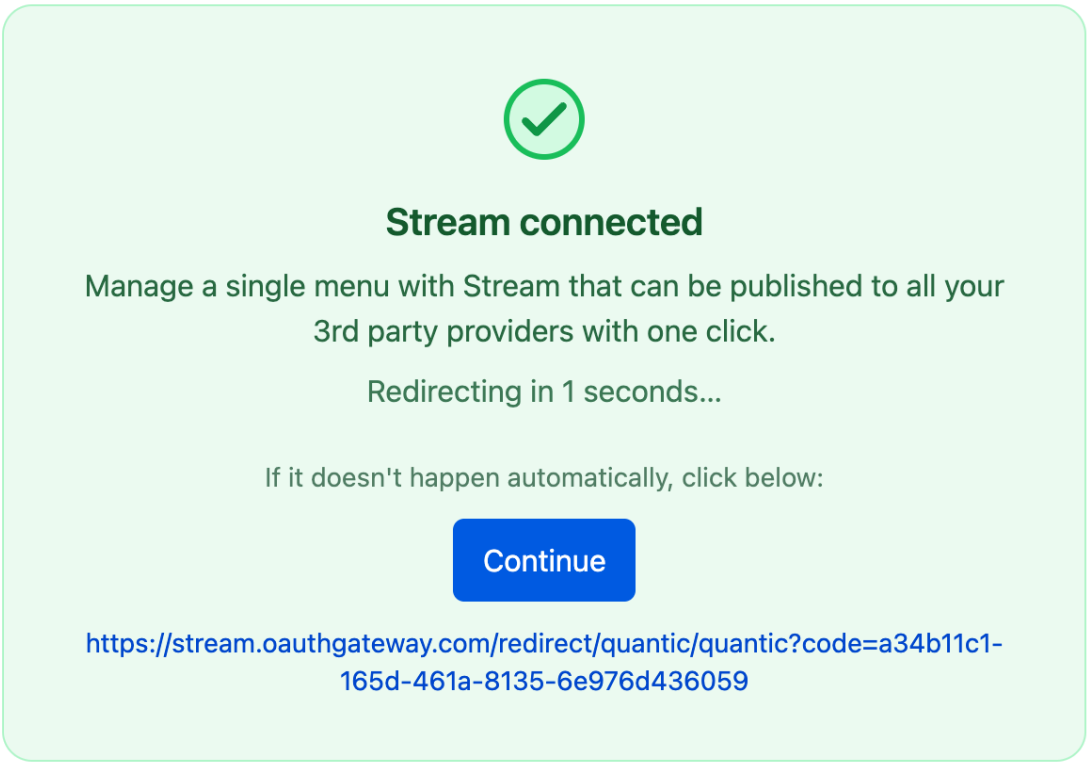
Login using your account's username and password.



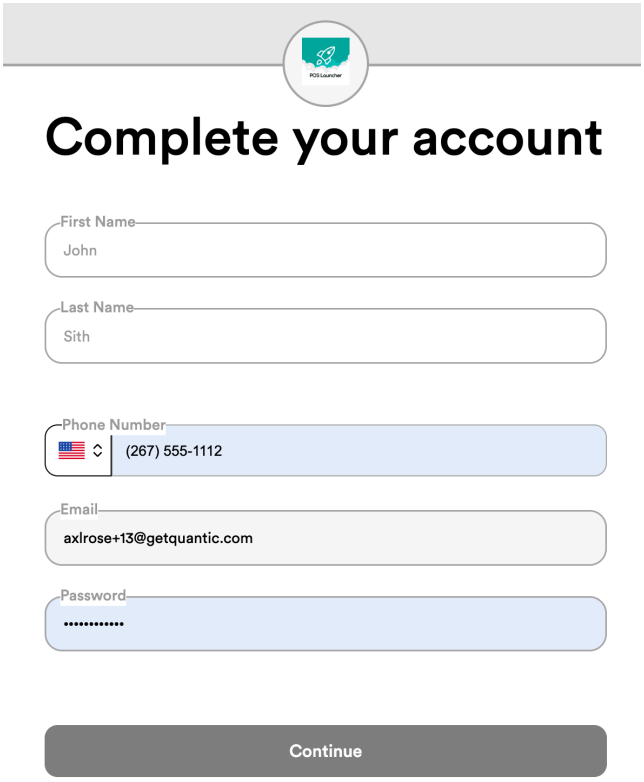
Once logged in, you will be prompted to connect your POS to begin syncing your menu and order data. Click **“Allow.”**

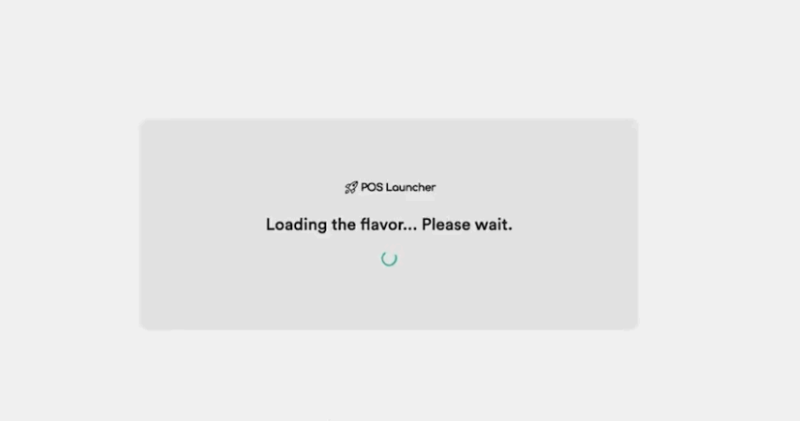


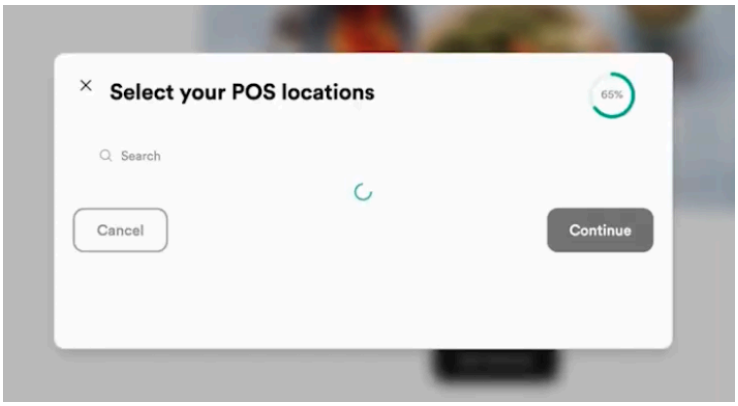
Stream will automatically connect to your POS and redirect you to the Stream dashboard. If it doesn’t happen automatically, you can click **“Continue.”**



Complete your Stream account setup and click **“Continue.”**

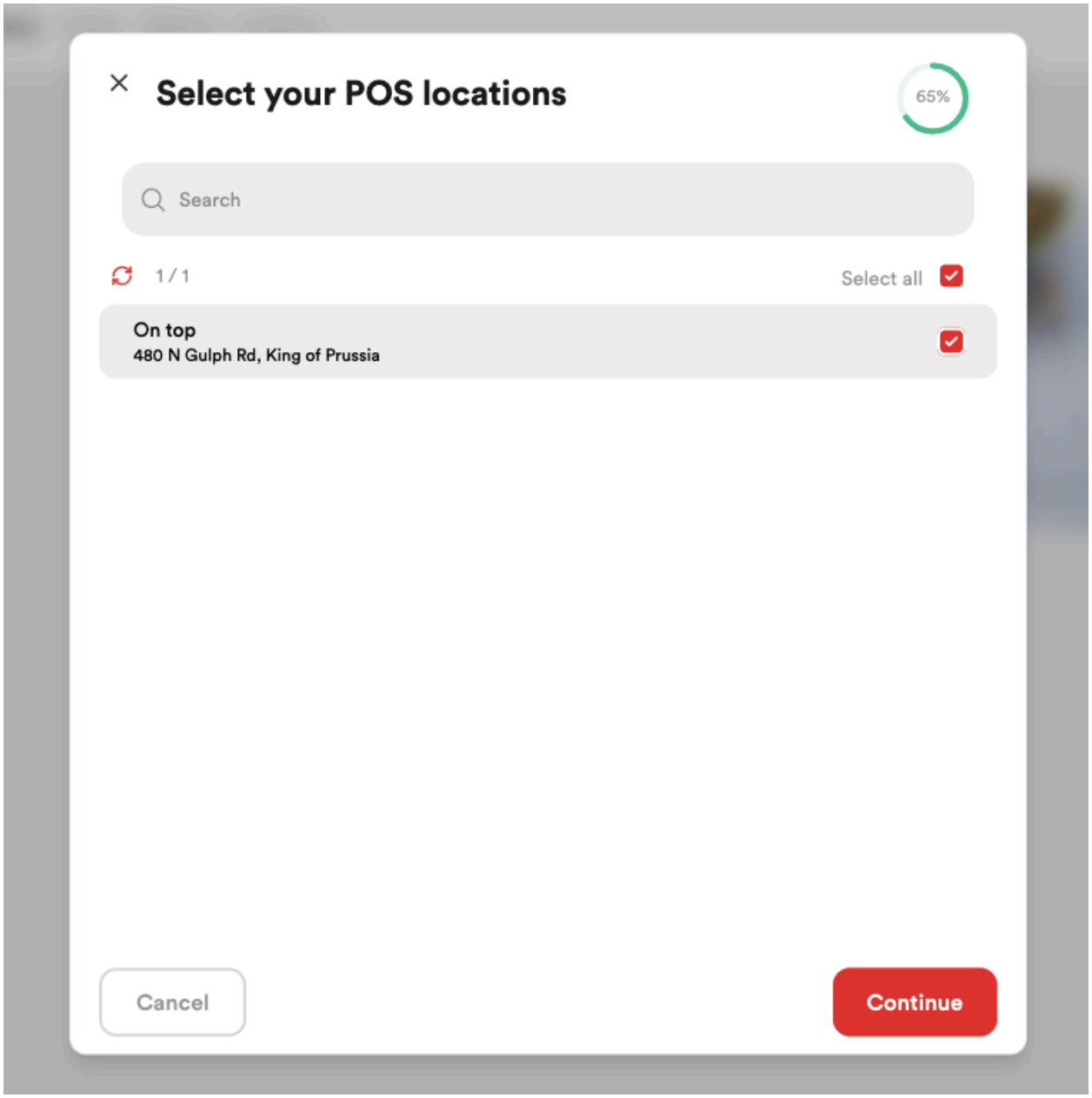




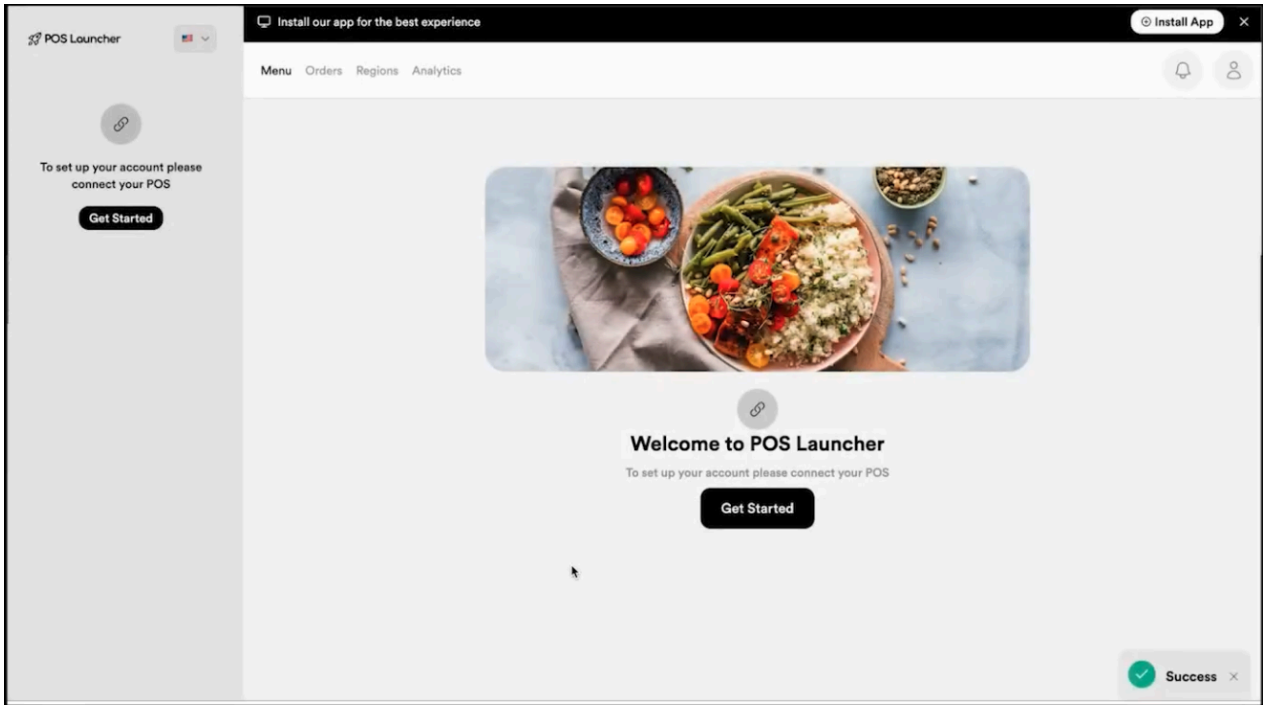


- You will be connected to your POS.

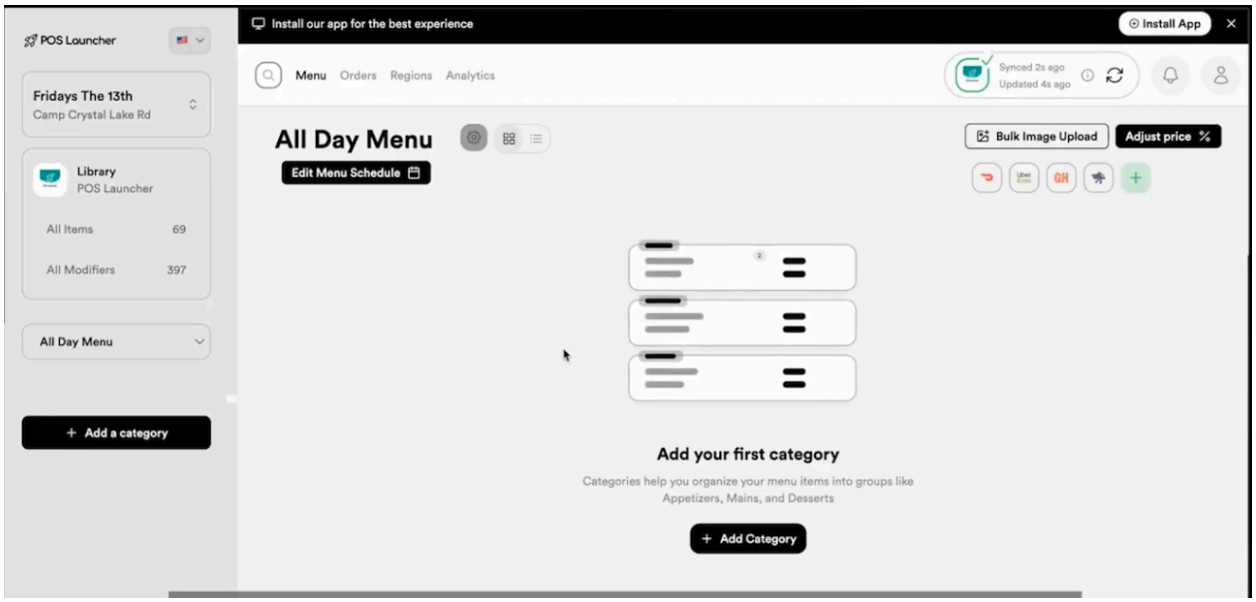
- If you have only one location, it will connect to that location automatically. If you have multiple locations, you will need to choose the locations to be connected.
- This step makes sure that you map the correct location with Stream.
- Stream may request the access permissions for order, you can click Allow.

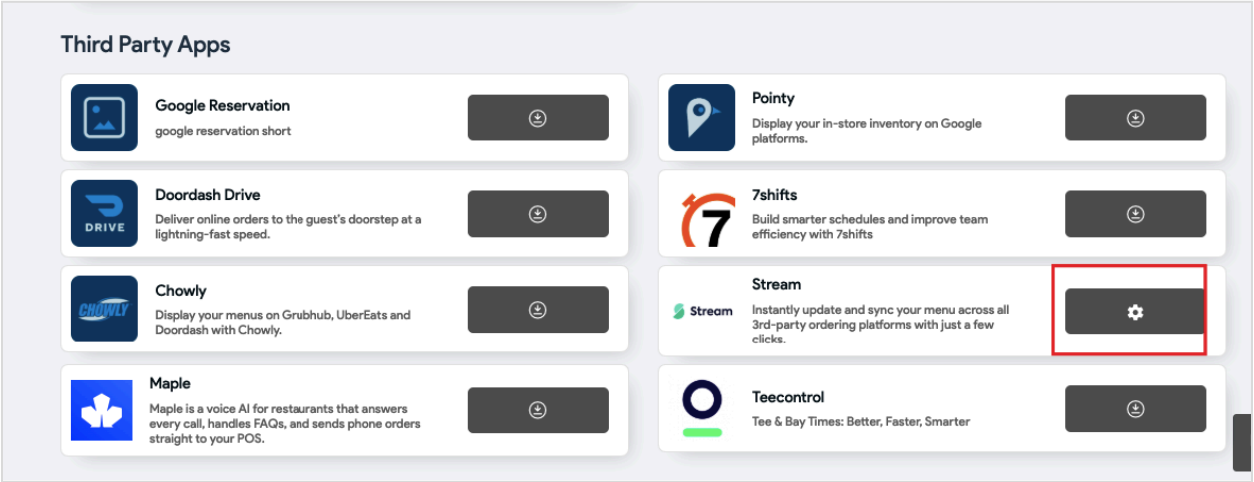


- To complete the setup, you can select the location you just connected to and click Continue to confirm.



- Once done, the POS connected successfully screen will come up.
- Click Get Started to proceed to the Stream dashboard if it doesn't occur automatically.



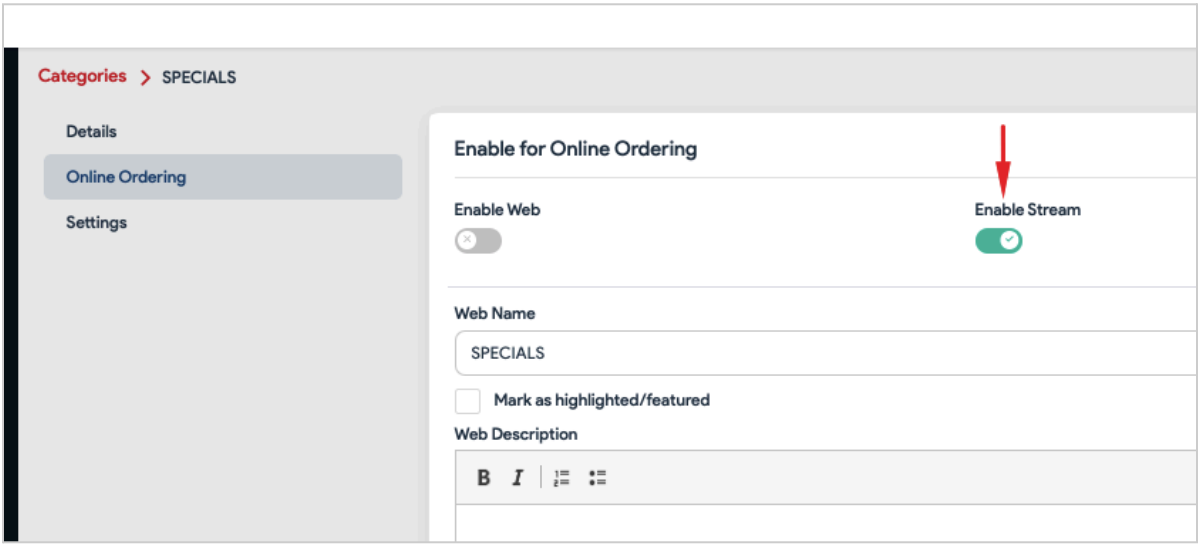


- Once done, you will see the Stream module subscribed in the App Store.

Pushing Menu to Stream

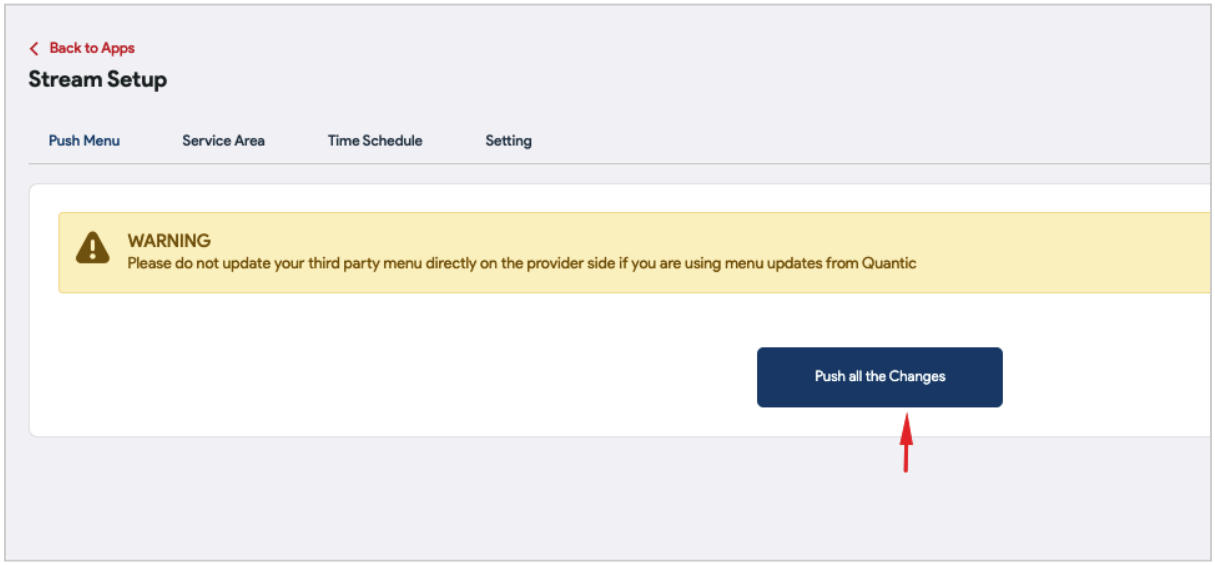
Here comes the most exciting part — pushing your catalog to Stream!

Before you can push the catalog, you'll first need to enable the Category for Stream. Once a category is enabled, all associated items and modifiers will automatically be enabled for Stream as well. After that, you can simply push the menu from the Stream module to sync everything seamlessly.

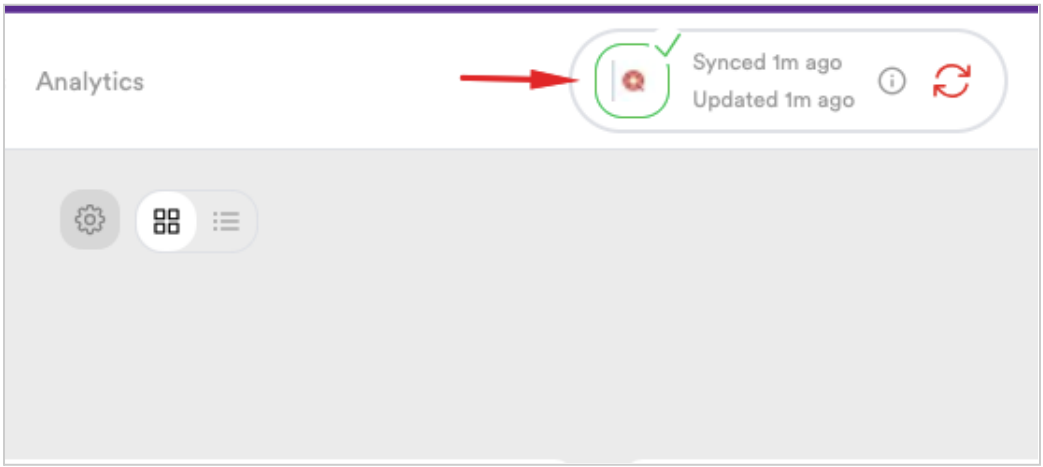


- Go to the Category
- Select the category that needs to be enabled for Stream.

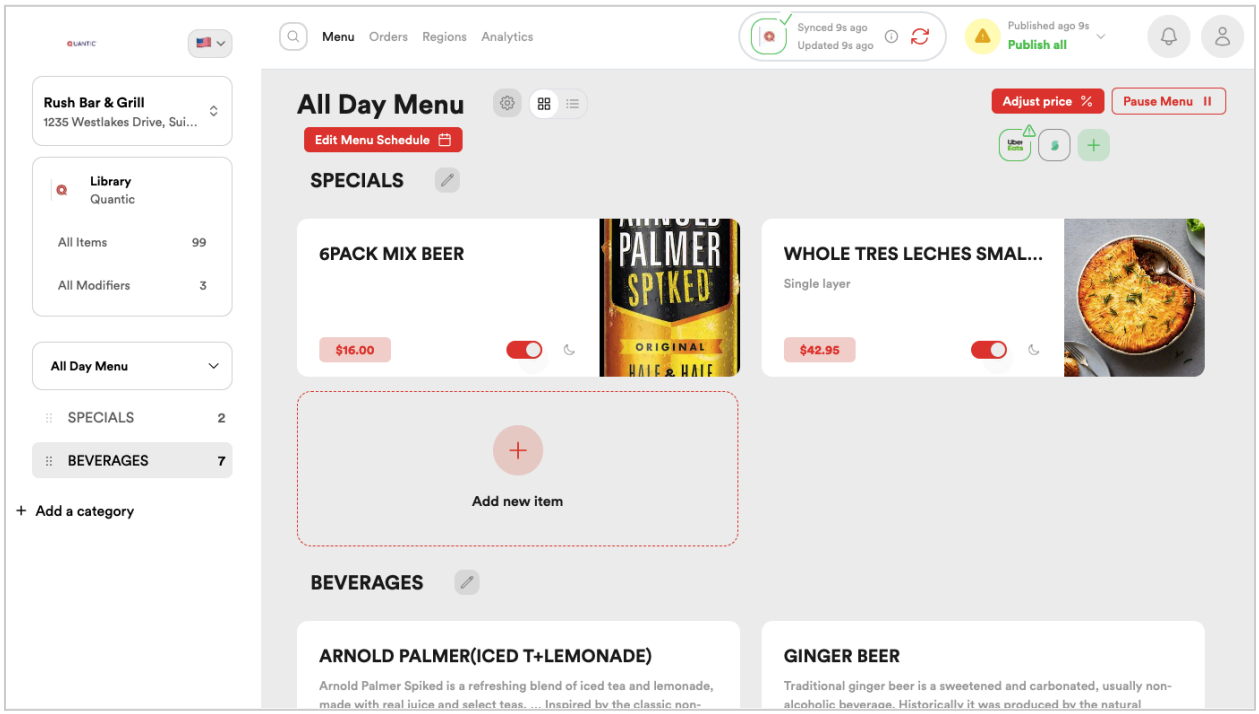
- Go to Online Ordering and turn on the Enable Stream button.



- Now, visit the Stream module and click the Push all the Changes button. On the confirmation pop-up, select Yes, Push All.
- Doing this will push the category, associated items, and the mods to Stream.



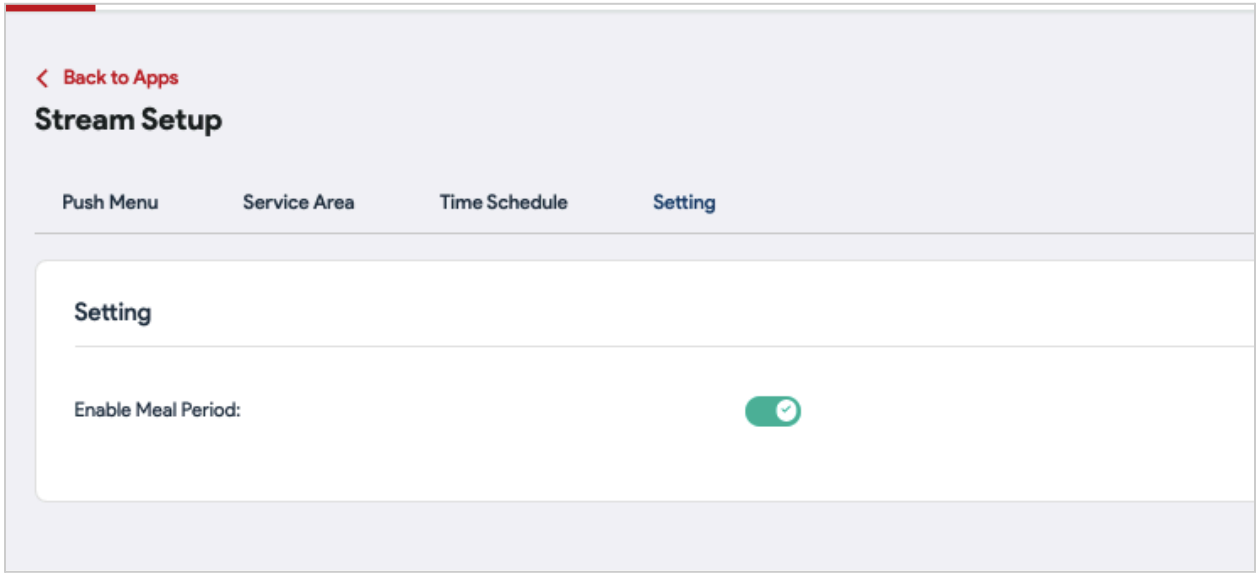
- **Alternatively**, you can also pull in the menu to the Stream portal by clicking the Sync button on the top right corner.
- Please make sure to sync the data every time you make any changes in the Backend portal. Doing this will push the data to Stream.
- Click Yes on the Confirmation pop-up.



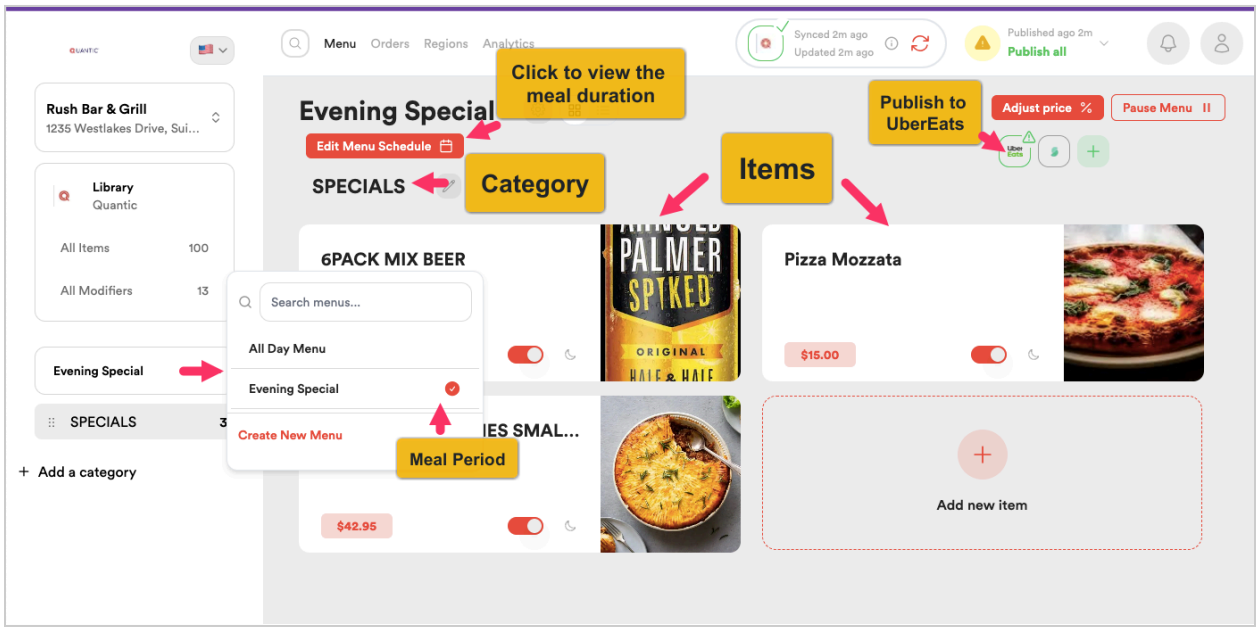
- Once the menu is pushed, the categories with items will start showing up on the Stream portal.

Pushing Meal Period

With Stream, you can define meal periods to control which menus or catalogs are displayed at specific times of the day. For example, you can set up a Breakfast meal period (9:00 AM – 10:00 AM) to display only sandwiches and burgers, while hiding other menu items until later meal periods. This feature helps streamline your online menu and ensures customers see only what's available during that time frame.



- Make sure to create a meal period in the **Settings** > **Setup** > **Meal Period**.
- Mark the status On for the Meal Period.
- Go to the Category that needs to be enabled for the Meal Period. **Category** > **Settings** > Select **Meal Period** and click **Save**.
- Now go to the Steam Module and turn on the Enable Meal Period button.



- Once the meal period is set up in the portal, you can push the menu to Stream by clicking the Sync button on the top of Stream.
- In order to push the Meal Period to Uber Eats, please click the Uber Eats icon on the top.

Item Modifier Setup

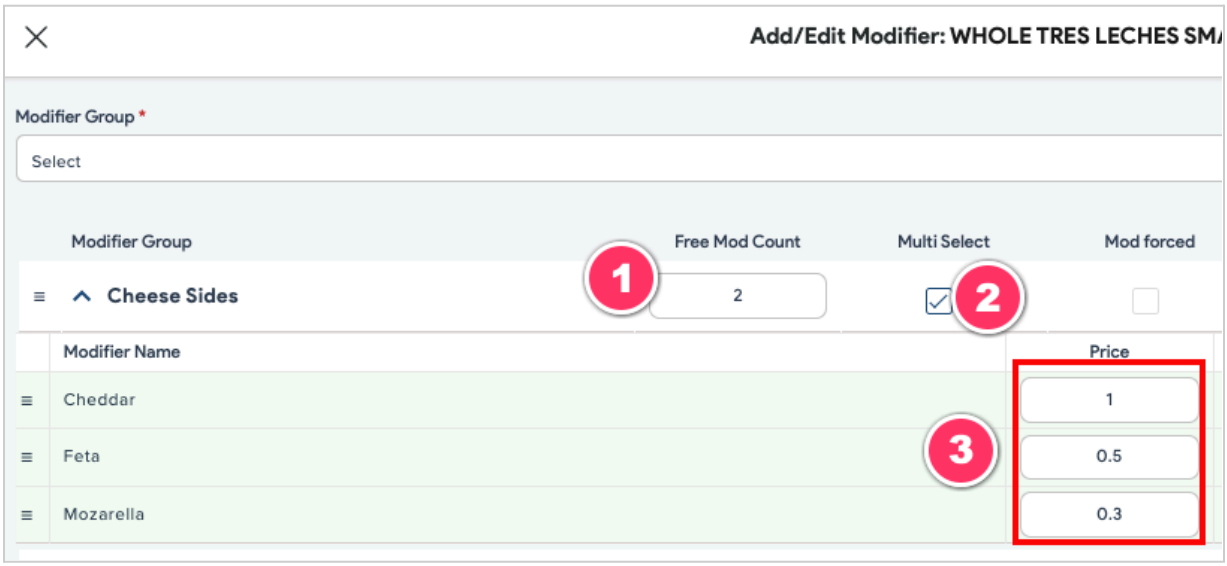
Stream allows you to customize your orders using modifiers, giving customers and staff the flexibility to adjust items based on preferences or requirements. Modifiers can include add-ons, ingredient options, preparation styles, or size variations — all managed directly from your POS Backend Portal.

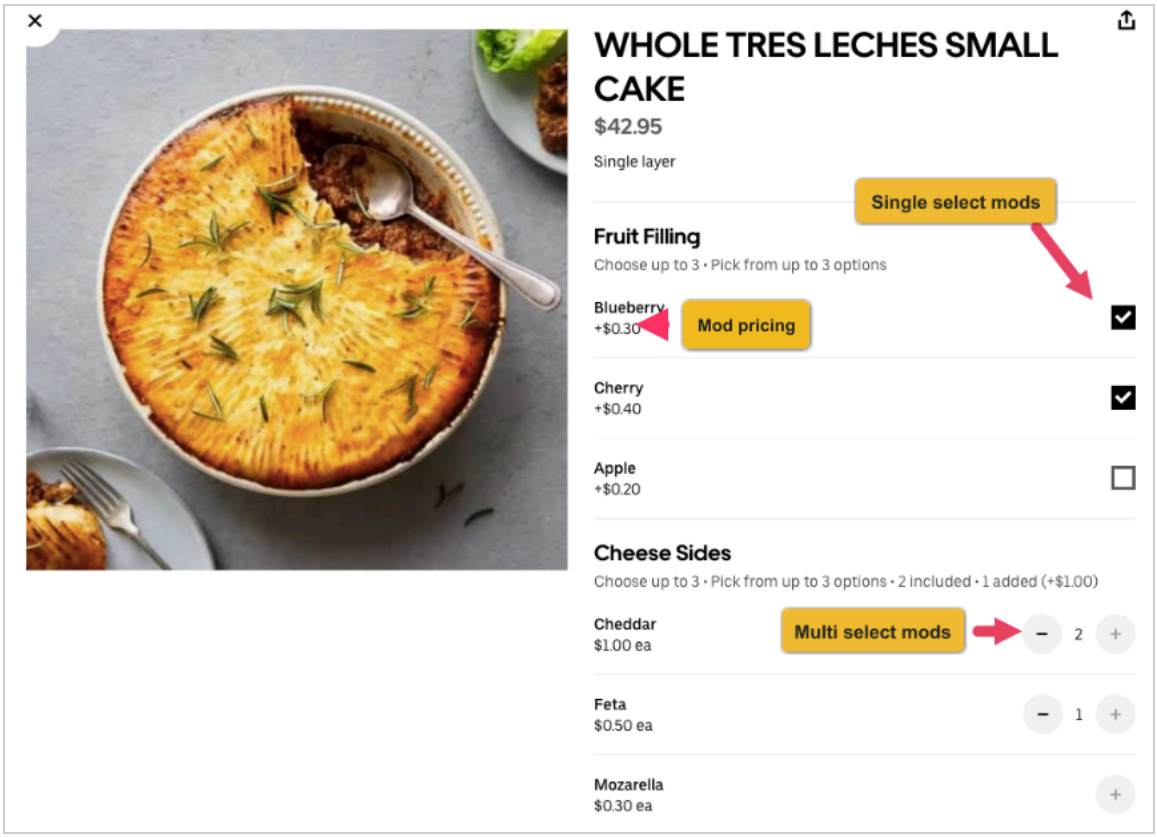
You can add and manage modifiers by navigating to:

POS Backend Portal → Catalog → Items → Associate Modifier (Click +)

- **Free Mod Count**: Define the number of modifiers that can be selected for free before any additional charge is applied.
- **Multi-Select Modifier Setup**: Allow customers to select multiple modifiers for a single item (e.g., add both cheese and bacon to a burger).
- **Modifier Pricing Setup**: Set specific prices for each modifier to accurately reflect the cost of add-ons or upgrades.
- **Max Modifier Count**: Restrict the maximum number of modifiers that can be applied to an item to maintain consistency and control.
- **Modifier 86**: Temporarily disable (86) a modifier that's unavailable — for instance, if an ingredient runs out — ensuring it won't appear in the menu until it's re-enabled.

Set up Free Mod Count/Multi Select/Mod Price

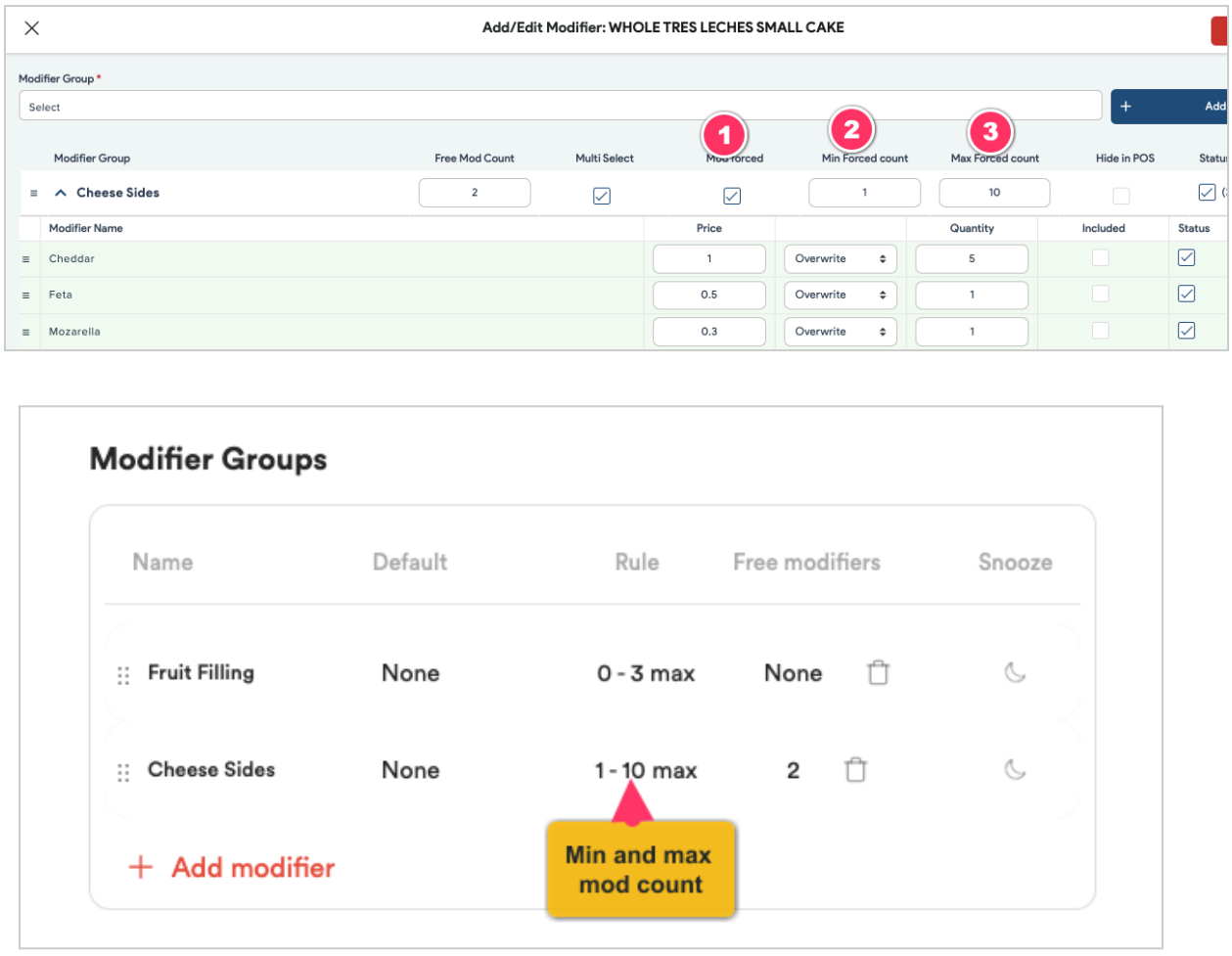




Free Mod Count/Multi Select/Mod Price in Uber Eats

- **Free Mod Count**: While associating the modifier with an item, you can select the Free Mod Count in a mod group.
- Add the required number of modifiers that you wish to be free in that group.
- **Multi-Select Setup**: You can also allow the customer to add a modifier multiple times to an item. To do that you can select Multi Select as shown in the screenshot.
- **Mod Price Setup**: Modifier price can be set during the item modifier association. These price will show up in the Stream and Uber Eats.
- Click Save to confirm the changes.
- Sync the menu to Stream and then to the online ordering platform (like Uber Eats).

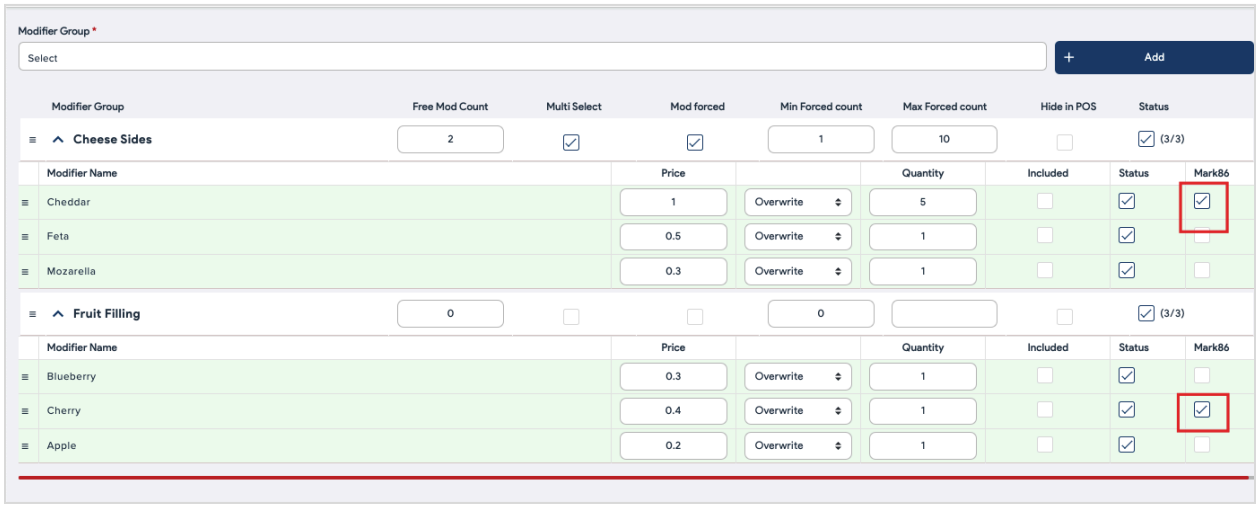
Set up Force Mod/Max Mod Count

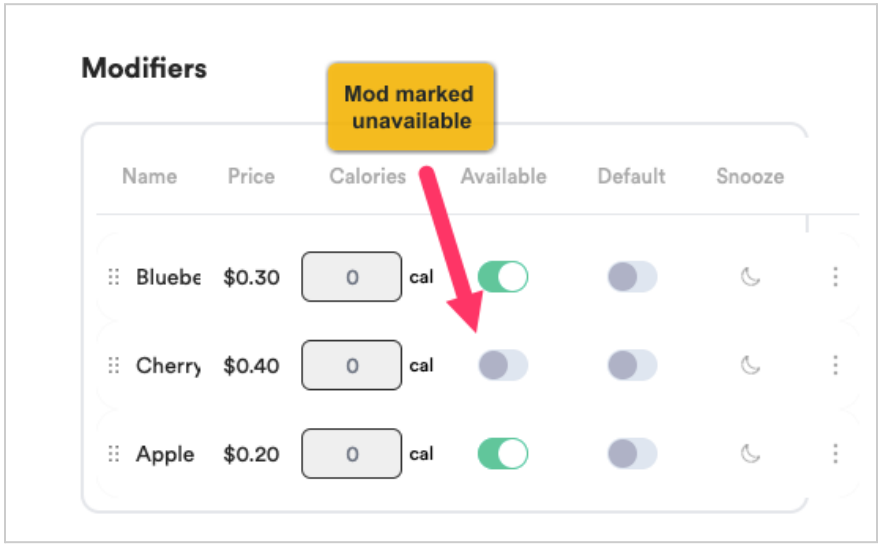


Force Mod/Max Mod Count Set up in Stream

- Here you can set up the force mod rules for your customers.
- The minimum and maximum mods can be set up during the item modifier association.
- Please don't forget to sync the menu to Stream and to Uber Eats.

Set up Mod 86





Mod 86 in Stream > Item screen

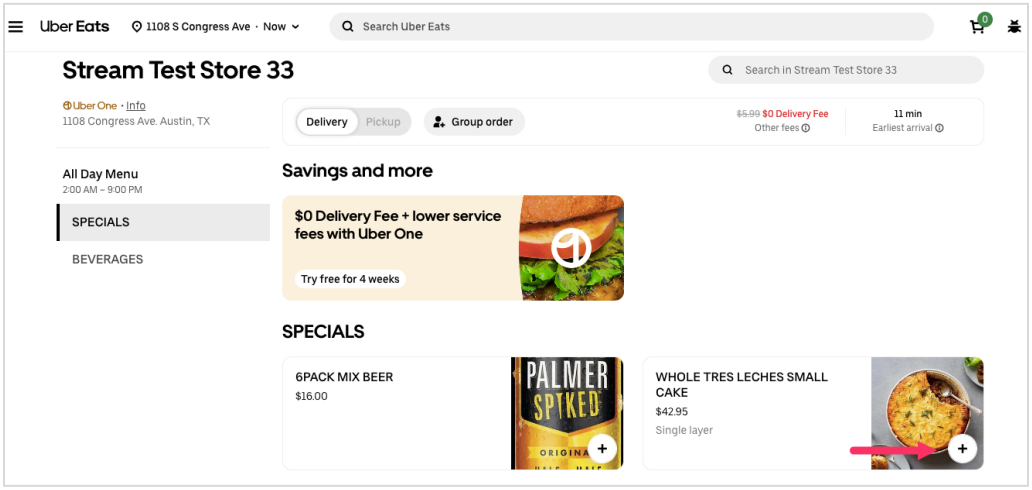
- The Mod 86 feature allows you to mark a modifier unavailable for online ordering.
- Select the checkbox Mark86 next to the modifier that you wish to mark as unavailable.

- Once the menu is synced, that modifier will be disabled in Stream for that particular item and will be disabled from the Online Ordering platform as well.

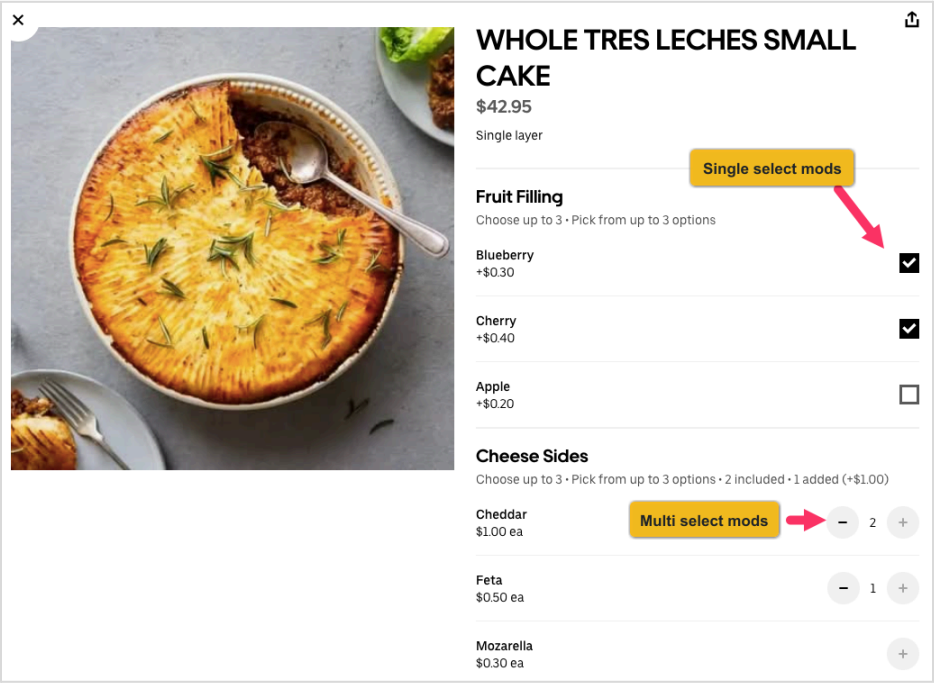
Online Order Workflow

Once your menu is pushed to Stream and successfully synced with your online ordering platforms (such as Uber Eats), your customers can begin placing online orders that are received directly on your POS device.

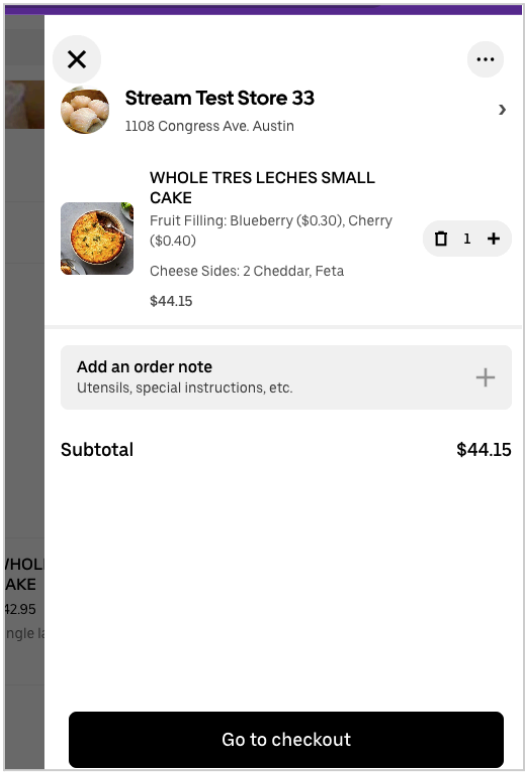
Note: Before proceeding, ensure that your catalog has been pushed from Stream to the online ordering platform (e.g., Uber Eats) to make your menu visible to customers.



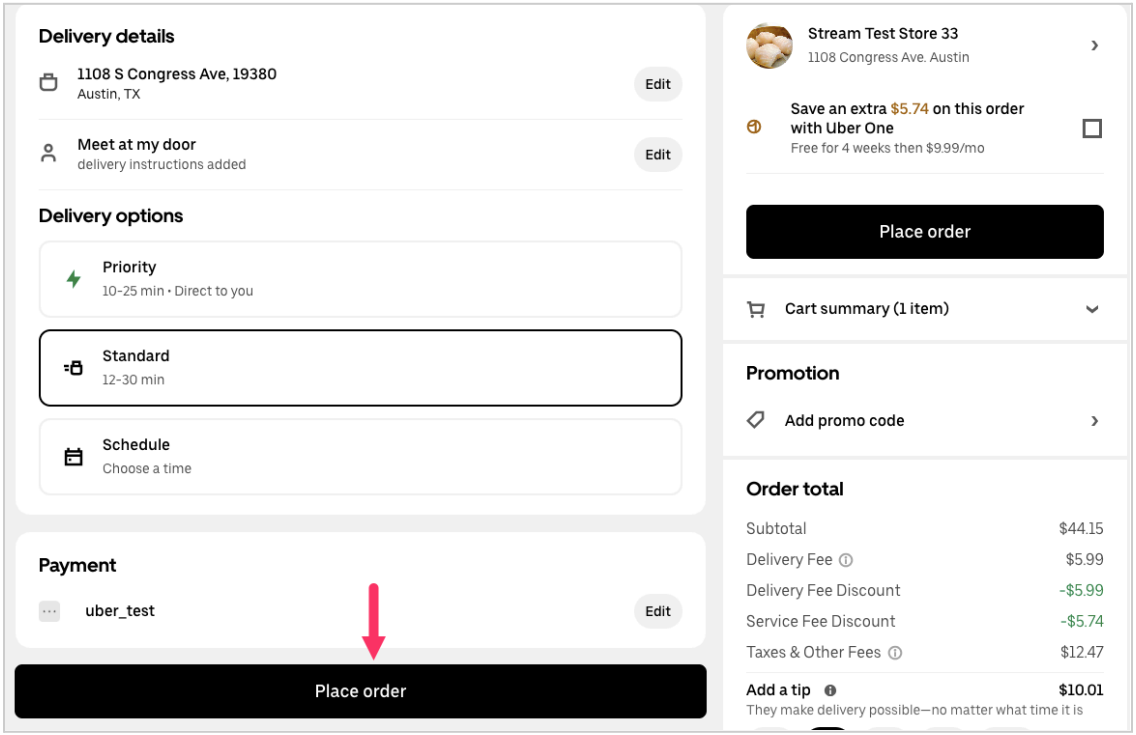
- Select an item to add to the cart on Uber Eats.



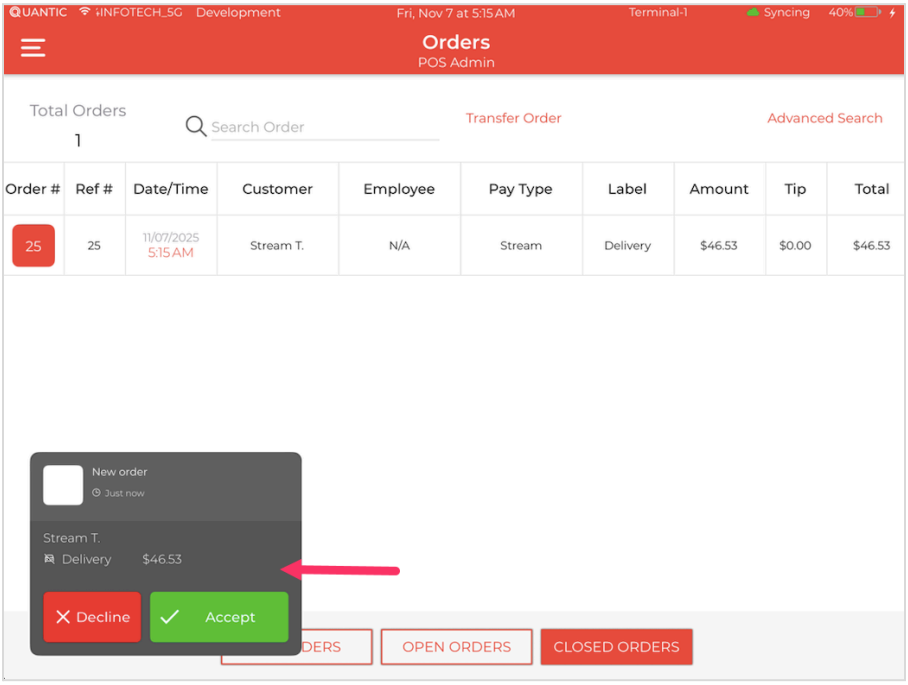
- Add the modifiers from the item screen.



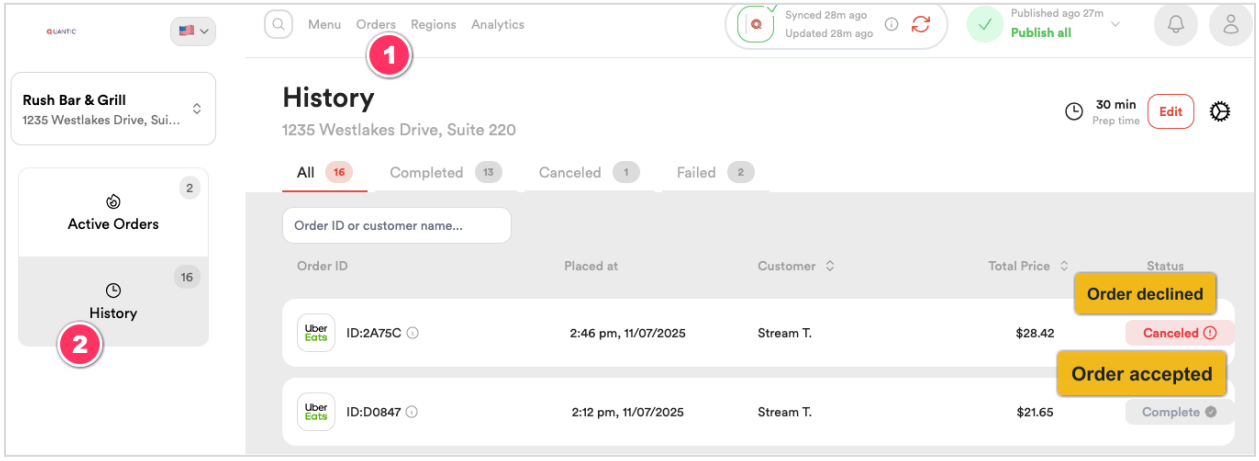
- Review the checkout page and click Go to Checkout.



- Tap Place Order, pay the amount, and the order will be placed.

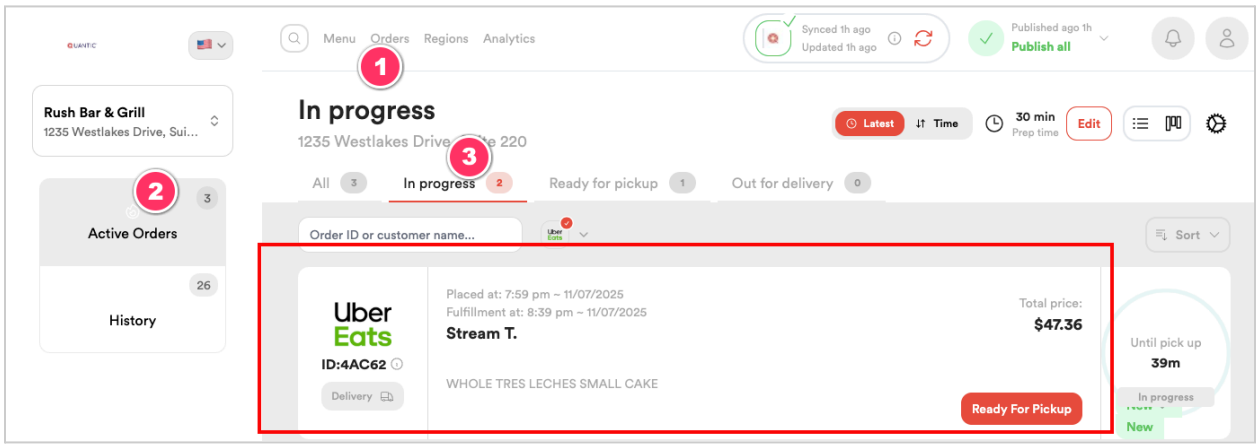


- A notification pop-up will appear on the POS as soon as the order is confirmed. In order to get the notification, please turn on the setting - **Enable New Order Notification Prompt.**

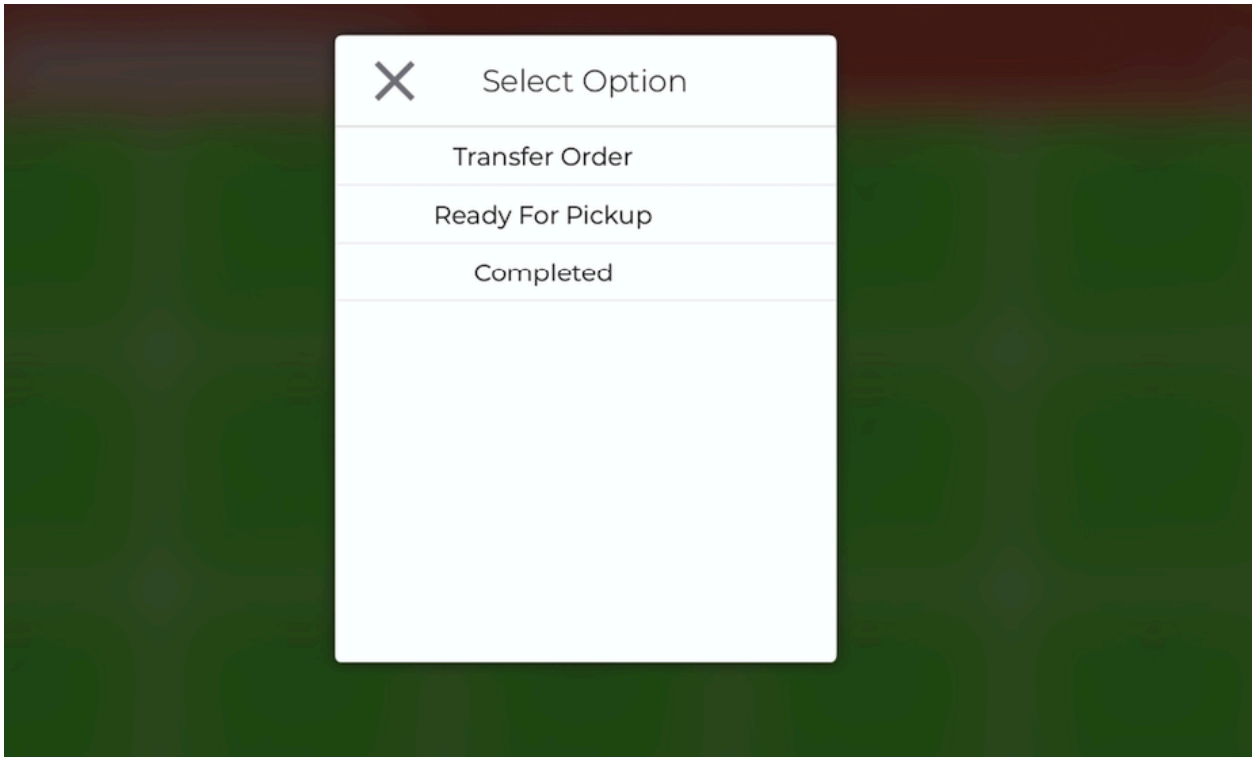


- You can tap on Accept or Decline on this pop-up on the POS.
- Your selection will decide the order status in Stream. **Canceled** means you have declined the order from the POS, and **Complete** means you have accepted the order on the POS.
- Order once placed will automatically be printed at the designated printers and displayed on the Kitchen Display System (KDS). (Note: Please make sure to enable online printing from the the POS Operations > Terminal > Settings > Select printer and Turn on Online Order Printing)

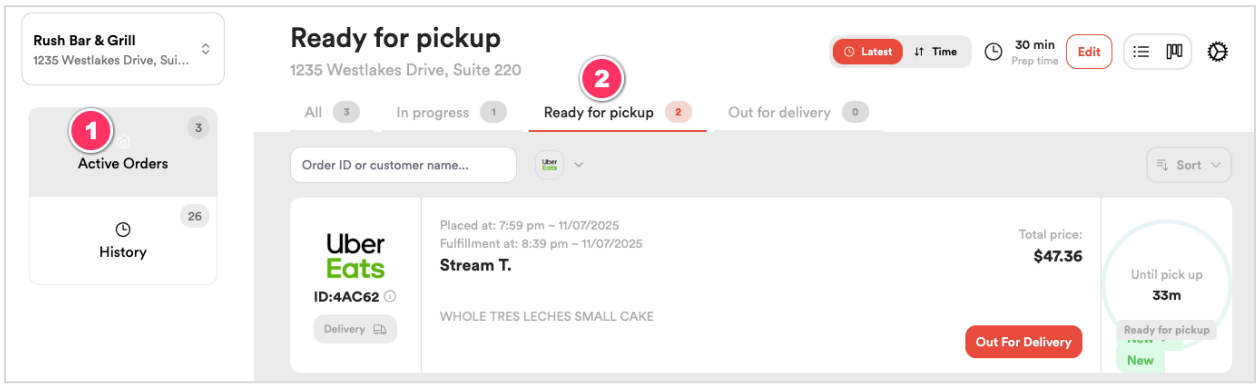
Mark Order Ready for Pickup and Completed



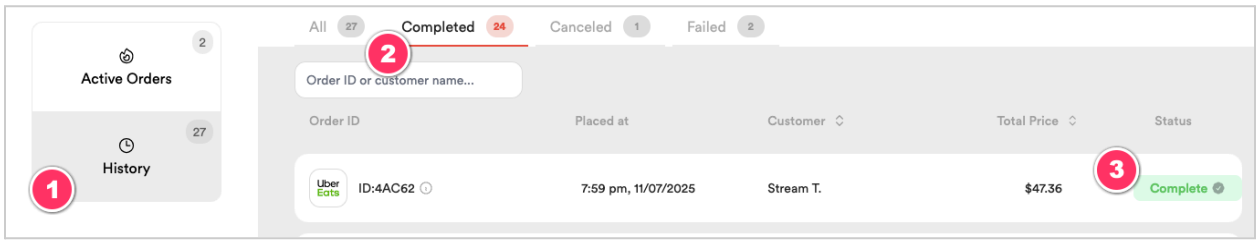
- As soon as the order is placed online, it will show up on the Stream platform under Orders > Active Orders > In Progress.



- You can long-press the order on the POS.
- Select Ready For Pickup or Completed based on the Order status.

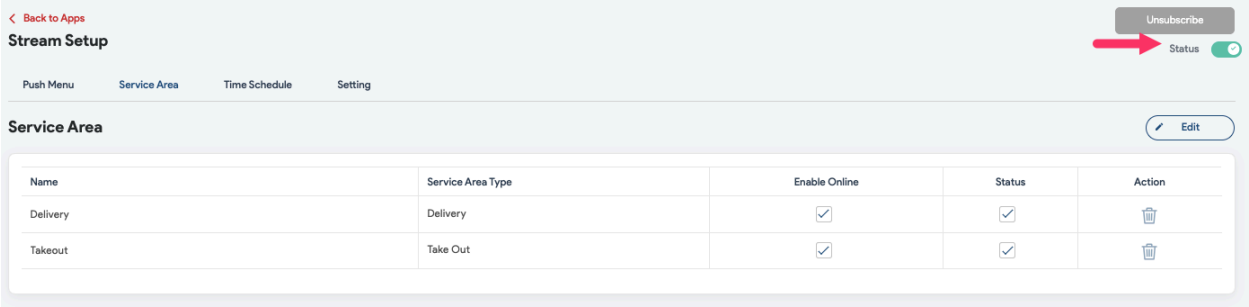


- The Ready for Pickup orders will display in **Active Orders** > **Ready for pickup** tab.

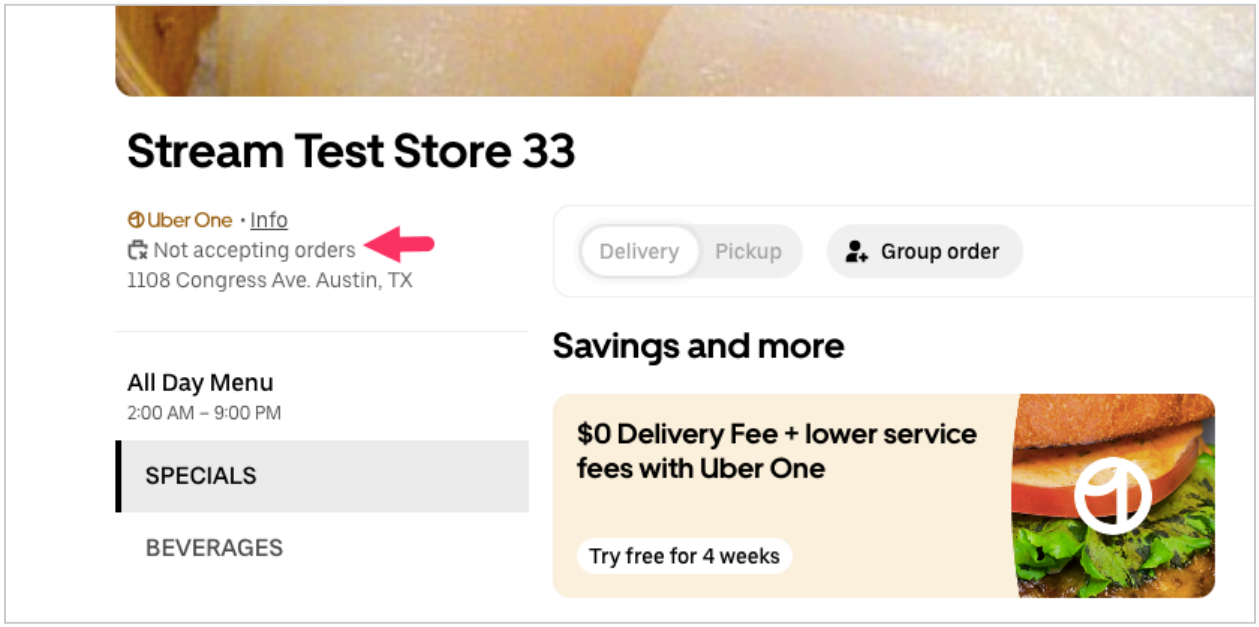


- The completed orders will display in the **History** > **Completed** section.

Disabling Ordering



- You can disable online ordering at any point in time.
- You can turn off the **Status** button in the POS Portal > Stream module.



- Your online ordering store will be marked unavailable to place an order.